

# Evaluating the Maturity of CPS in Discrete Manufacturing Shop-Floor: A Group AHP Method with Fuzzy Grade Approach

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## 1. Introduction

Along with Industry 4.0, Smart Manufacturing has been expected to be an inspiring and feasible manufacturing paradigm to improve productivity, quality and utilization of resources, reduce operation costs and development cycle as well [1].

Shop floor is the execution level of product manufacturing which also underlines the fundamental and crucial facet concerning SM implementation. The concept of Smart shop-floor can be defined as a product manufacturing utility with self-control, self-scheduling and self-organization capabilities, based on real-time data acquiring, transformation and processing. Previous researches had pointed out that Cyber-Physical Systems (CPS) which fusion cyber world and physical world is the key technology to develop smart shop floors [2-4].

National Institute of Standards and Technology (NIST) defines CPS as smart system that includes interacting networks of physical and computational components [5]. Also, CPS can be defined as systems of collaborating computational entities which are in intensive connection with the surrounding physical world and its on-going processes, providing special services available on the internet [6]. Despite of different definitions regarding different application fields such as transportation, manufacturing, etc., the characteristics of CPS can be summarized as: a) the connection between cyber world and physical world; b) data exchange in real-time; c) information flows are bidirectional with close loops.

CPS in manufacturing domain has drawn many attentions recently. Cyber Physical Production Systems (CPPS) [6] or Manufacturing cyber-physical system (M-CPS) [7] which converge Cyber System (CS), Information and Communication Technology (ICT) and manufacturing decompose the traditional hierarchy automation pyramid. Advanced technologies in M-CPS include Complex Event Processing, Cloud computing and virtualization, Internet of things adoption, Big data analytics & Cyber security [7], etc. A 5C level architecture for Industry 4.0 based manufacturing systems is proposed [8], namely Connection, Conversion, Cyber, Cognition, Configuration. Meanwhile, interaction between human and machine is important concerning CPS implementation [9]. A reference model of an anthropocentric CPS which regards human as critical components

was proposed and demonstrated in an assembly station [10]. However, due to complexities and heterogeneities in real manufacturing scenarios, the degree of CPS implementation in enterprises has been fairly low [11]. Until recently, few researches have addressed evaluation problem on CPS in manufacturing domain, especially in shop floor level.

This paper proposes an evolution process of CPS in discrete manufacturing which can be characterized by two-dimensional perspectives concerning MT (manufacturing technology) and ICT (information and communication technology) elements. Then, a maturity model (CPSMM) is presented to conceptualize the maturity of CPS implementation process in discrete manufacturing shop floor. The importance weights of indicators in the maturity model are acquired based on AHP with group decision method. Linguistic variables which further transform to Triangle Fuzzy Numbers (TFNs) are proposed to represent the value of indicators guided by semantic constraints. Procedures and algorithms of proposed methods are given and applied in a mechanical shop floor for illustration.

## 2. Introduction

### 2.1. The evolution process of CPS implementation in shop floor level

Shop floor manufacturing can be considered as a dynamic complex system with machinery, equipment, human interacting in real time. Introducing CPS in shop floor increases the degree of complexity as information, communication and control systems interoperate with physical entities at the same time [12]. Ideally, the main features of CPS in shop floor level could be characterized as: 1. the connection and communication between machineries and equipment; 2. the coordination and collaboration with regard to production and logistic processes; 3. the continuous and interpretable information flow from orders generation to manufacturing process; 4. Real-time shop floor data acquiring, fusing and processing; 5. human-machine cooperation, smart identification and forecasting, autonomous decision-making, etc.

Take mechanical manufacturing shop floors into account, the material and information topological structures of these kinds of discrete environments could be considera-

bly complicated which requires highly integration of information management and control system as well as dependable timely data acquiring and communication abilities. Therefore, different from continuous systems, the development strategy and introducing methodology of CPS implementation in such discrete system required to be addressed on account of complicated interaction among cyber and physical entities.

Based on the requirements and features of CPS,

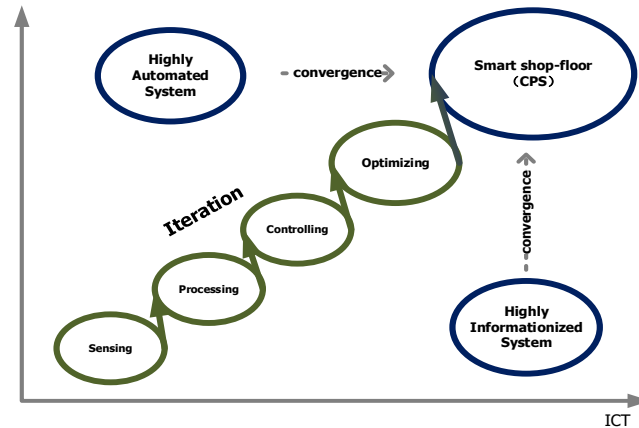


Fig. 1 Evolution process of CPS implementation in shop floor

As depicted in Fig.1, two kinds of CPS evolution paths in shop-floors are considered in this research. The first one is the iteration path which could be interpreted as a natural evolution process from sensing, processing and controlling to optimizing, ultimately to smart shop-floor with ideal CPS implementation. In this scenario, the maturity of CPS in shop-floor is iteratively ascending among different phases which measured by the degree of ICT as well as MT advancement.

The other path showed in Fig.1 is one-dimension convergence path. Under this circumstance, the targeted shop-floor are already either highly automated systems or highly informative system. Consequently, to reach the ideal CPS phase, the feasible path would be improving the relatively insufficient aspect substantially and integrating cyber and physical entities accordingly.

Despite of differences in evolution strategies, both of the iteration path and convergence path indicate that the implementation of CPS in shop-floor level is a dynamic process. Moreover, in actual applications, other constraints such as management, economy, and environment should be considered during implementation. Therefore, in order to improve feasibility and increase success rate in CPS implementation, it is necessary to build a model to evaluate the maturity of CPS which helps assess implementation methods and paths.

## 2. 2. ACPS Maturity Model of discrete manufacturing shop floor

As elaborated in Section 2. 1, the evolution of CPS in shop floor level may be regarded as a dynamic process with iterations in each phase. Under this circumstance, Capability Maturity Models (CMM) method can be introduced to conceptualize and measure the maturity of this process.

CMM are widely applied in research and project management domain to describe the maturity of a process

this research proposes a general evolution process with regard to CPS implementation in discrete shop floors, as depicted in Fig.1, the CPS implementation can be described as an evolution process from junior to senior phase, ultimately, to the ideal smart manufacturing system in theory. The maturity of CPS in this process is characterized across two-dimensions: cyber dimension and physical dimension, which are represented by the degree of ICT and MT in Fig.1. The arrow indicates the ascending tendency of CPS maturity.

during development, usually in the form of specific levels. With regard to ICT domain, the most well-known CMM method is Capability Maturity Model Integration (CMMI) which accesses the maturity level of software development. CMMI uses 5 levels to access the maturity of development stages from initial, managed, defined and quantitatively managed to optimizing [13-15]. Recently, several researches have addressed maturity models for the assessment of enterprises in smart manufacturing domain. A maturity model comprises 9 dimensions and 62 items was proposed to assess Industry 4.0 maturity [16]. China Electronics Standardization Institute also presented a 2-dimension model with 27 criteria to access smart manufacturing capability maturity in enterprises [17]. Similarly, as CMMI, these maturity models use quantitative numbers from 1-5 to access the maturity level of each criterion. Despite simplified calculation process of this approach, the relative importance weights of different criteria are not considered. Moreover, since the quantitative judgments mostly depend on the subjective opinion of assessors, accurate results usually cannot be acquired in the context of uncertainty and vagueness in real practice.

With the purpose of establishing maturity models of CPS implementation process in discrete manufacturing shop floor, the following principles should be addressed in concerning aspects and selecting indicators for the framework:

1. Relevance. The aspects and indicators chosen in the maturity framework must be closely related to the characteristics of CPS in shop-floor level. Irrelevant indicators need to be eliminated beforehand.

2. Operability. The numbers of aspects and indicators should be limited to lower complexity for further deduction and computation procedure. As far as qualitative indicators are concerned, it should be feasible to determine relative importance by pairwise comparisons using AHP.

3. Scalability. The aspects and indicators could be

expanded and modified in accordance with different application domains or scenarios, meanwhile, improved by the implementation experiences and advancement of technology.

Based on the principles above, the CPS Maturity Model (CPSMM) is presented in Table 1 including aspects, indicators and their explanations.

Table 1

CPS Maturity Model (CPSMM)

Aspects	Indicators	Explanation
Sensibility	Process Sensibility (PS)	ability to sense process related data in real time
	Equipment-State Sensibility (SS)	ability to acquire the state of equipment timely
	Environment Sensibility (ES)	to be aware of the environment during production
Interactivity	Field Networkability (FN)	the networkability of shop floor field
	Machine - Machine Communication(MMC)	communication among working machines
	Human -Machine Collaboration (HMC)	collaboration between human and machines
	System - System Integration (SSI)	integration of related information systems, e. g. MES& PDM
Automation	Machinery Automation (MA)	deployment of automated machines/systems in shop-floors
	Logistics Automation (LA)	ability of automatic materials/components/ products handling and transportation in shop-floors
	Process Planning and Scheduling (PPS)	Planning and Scheduling of production process
	Coordination Control (CC)	ability to control physical production components cooperatively
Flexibility	Cell Modularity (CM)	modularity and composability of working cells
	Component Re-configurability(CR)	interchangeability of equipment and components
	Tooling Flexibility (TF)	flexibility of tools and clamping
	Process Adaptability (PA)	competence of adaptation responding to changes with regard to orders, materials, equipment variation, etc.
Reliability	Equipment Maintenance (EM)	ensuring the equipment reliability by monitoring, detecting and maintaining methods.
	Malfunction Diagnosis (MD)	diagnosis of malfunctions in production process
	Quality Assurance (QA)	on-line products quality inspection and controlling
	Cyber Security(CS)	the security level of information systems

### 3. Evaluation Method and Procedure of CPSMM

To apply the CPSMM model, the following must be addressed:

1) The weight of indicators. Different aspects and indicators may represent uneven importance weights regarding the total maturity of evaluating objects. To assess the importance weights among different aspects and indicators, a group-decision Analytic Hierarchy Process (AHP) method is proposed which will be elaborated in Section 3.1.

2) The value of indicators. Traditional maturity models which mentioned above usually assign the values of indicators by 5 stages with numerical numbers from 1 to 5. Considering the uncertainty and vagueness of practical applications, a more appropriate way of representing values of indicators with Linguistic Variables which can further transform into Triangular Fuzzy Numbers (TFNs) is presented. The details are presented in Section 3.2.

The general procedure of proposed approach is illustrated in Fig. 2.

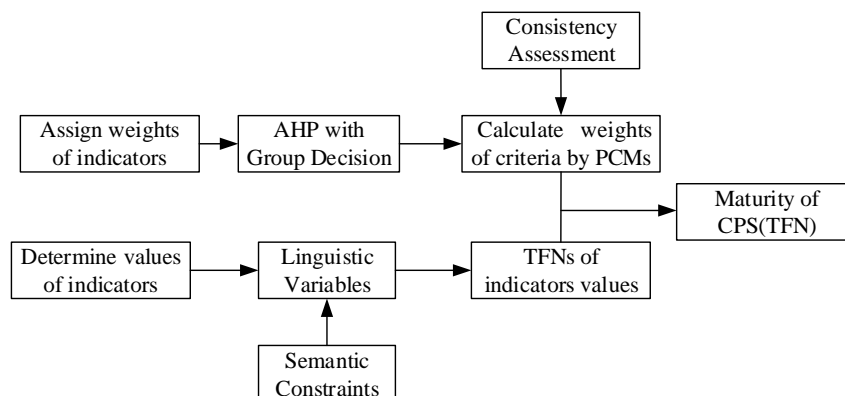


Fig. 2 General Evaluation Method and Procedure of CPSMM

### 3. 1. Assigning the weights of indicators by group AHP

The decision-making on CPS implementation in shop floor level should be considered as Multiple Criteria Decision-Making (MCDM) problem. AHP is a feasible method with regard to MCDM researches in manufacturing domain, such as AR devices application evaluation [18], supplier selection in automotive industry [19], etc. However, questions still remain in using AHP while deal with qualitative criterions as single specialist's judgment could be inaccurate or biased. Moreover, trade-offs are often faced between algorithm complexity and operation feasibility.

This paper proposed an improved AHP based architecture of assigning weights on shop floor CPS maturity model (CPSMM), in which group-decision method is introduced and detailed algorithm process is presented in the

cause of improving feasibility as well as lowering algorithm complexity.

In order to determine the weights of CPSMM elements, the proposed CPSMM can be transformed to an AHP model with 2-level criteria, where the aspects of CPSMM be regarded as the key criteria level, the indicators be regarded as the secondary criteria level. That is to say, the key criteria contain 6 elements, namely, Sensibility, Interactivity, Automation, Flexibility, and Reliability. The secondary criteria are the sub-criteria of the key criteria. Take key criterion Sensibility for example, its sub-criteria are Process Sensibility Equipment-State Sensibility, Environment Sensibility. The AHP model of the CPSMM is illustrated in Fig. 3.

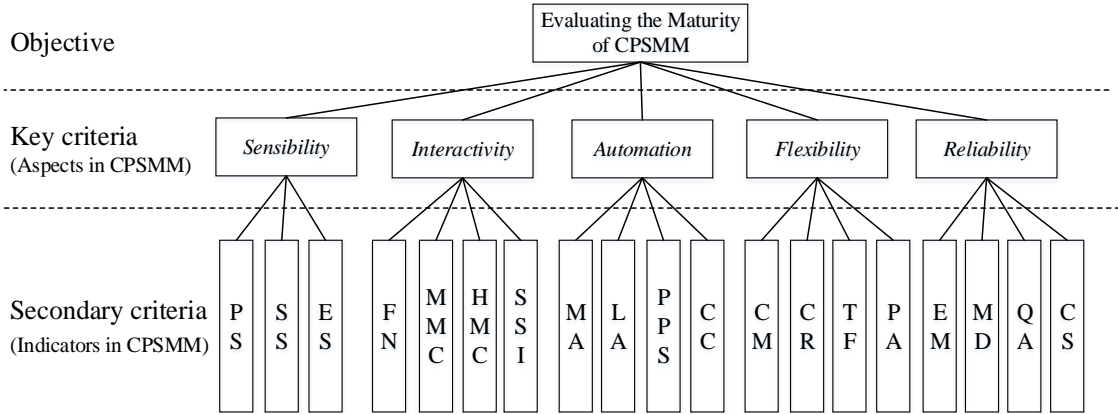


Fig. 3 The framework of CPS evaluation based on AHP(CPS-AHP)

The steps of assigning criteria weights based on group AHP are as follows:

**STEP 1:** Establish decision group. Build the decision group  $G(m)$  with different related specialties.  $m$  is the number of experts. As far as CPS is concerned, group  $G(m)$  should comprise experts range from Manufacturing Technology, Information and Communication Technology, to Enterprise Management.

**STEP 2: Construct Pairwise Compare Matrixes (PCMs).** PCMs are constructed by 1-9 scale proposed by Satty [20].

$$C^k = \begin{bmatrix} C_{11}^k & \dots & C_{1n}^k \\ \dots & C_{ij}^k & \dots \\ C_{n1}^k & \dots & C_{nn}^k \end{bmatrix}, \quad (1)$$

where:  $C_{ij}^k$  is the importance scale of criterion compared to criterion  $j$  judged by expert  $k$  from  $G$ ;  $n$  is number of criteria need to be compared.

**STEP 3: Synthesize group PCMs decision.** Assuming the experts from group  $G$  have equal decision priority, based on the Geometric Mean Method proposed in [21], the synthetic importance scale of group  $G$  can be calculated by:

$$C_{ij}^G = (C_{ij}^1 C_{ij}^2 \dots C_{ij}^m)^{1/m}, \quad (2)$$

The corresponding PCMs of  $G$  is  $C^G$  :

$$C^G = \begin{bmatrix} C_{11}^G & \dots & C_{1n}^G \\ \dots & C_{ij}^G & \dots \\ C_{n1}^G & \dots & C_{nn}^G \end{bmatrix}. \quad (3)$$

**STEP 4:** Calculate PCMs of  $C^G$  .

1. Normalize  $C^G$  by columns to get  $C^{NG}$  ,

$$C^{NG} = \begin{bmatrix} C_{11}^{NG} & \dots & C_{1n}^{NG} \\ \dots & C_{ij}^{NG} & \dots \\ C_{n1}^{NG} & \dots & C_{nn}^{NG} \end{bmatrix}, \text{ where:}$$

$$C_{ij}^{NG} = \frac{C_{ij}^G}{\sum_{i=1}^n C_{ij}^G}. \quad (4)$$

2. Calculate the eigenvector  $W$  of  $C^G$  , let

$$W = (w_1, \dots, w_i, \dots, w_n)^T, \text{ then, } w_i = \frac{\sum_{j=1}^n C_{ij}^{NG}}{n}, \sum_{i=1}^n w_i = 1$$

3. Calculate the eigenvalue  $\lambda_{max}$  of  $C^G$  :

$$\lambda_{max} = \sum_{i=1}^n \frac{(C^G W)_i}{n W_i}. \quad (5)$$

**STEP 5: Consistency Test.**

Define  $CI$  as a consistency index of  $C^G$ , where:

$$CI = \frac{\lambda_{\max} - n}{n - 1}. \quad (6)$$

To test the consistency of PCM  $C^G$ , using formula:

$$CR = \frac{CI}{RI}, \quad (7)$$

where:  $RI$  is Radom Index [20]. If  $CR < 0.1$ , then  $C^G$  is considered as consistent,  $W$  can be regarded as weight vector of criteria. Otherwise, the PCMs need be adjusted.

**STEP 6:** Repeat STEP 1 -STEP 5 to calculate the weight vector of criteria in next level. The final weights of indicator in CPSMM  $w_i$  can be calculated by  $w_i = w_k \cdot w_s$ , where  $w_k$  is importance weight of key criterion  $k$ ,  $w_s$  is the importance weight of secondary criterions.

### 3. 2. TFNs of Linguistic Variables Set with Semantic Grading Constraints

In the proposed CPSMM model, linguistic variables which ease the evaluation of criteria are introduced to replace numerical numbers. The Linguistic Variables Set is defined as following:

$$L(v) = \{ \text{very low}, \text{low}, \text{medium}, \text{high}, \text{very high} \}. \quad (8)$$

Triangular fuzzy functions are then introduced to transform Linguistic Variables to Triangular Fuzzy Numbers (TFNs).

Consider  $M = (l, m, u)$  on  $R$  to be a TFN, its membership function  $\mu_M(x): R \rightarrow [0,1]$  is:

$$\mu_M(x) = \begin{cases} \frac{x-l}{m-l}, & l \leq x \leq m \\ \frac{u-x}{u-m}, & m \leq x \leq u. \\ 0, & \text{otherwise} \end{cases} \quad (9)$$

With regard to CPSMM model, the membership functions of Linguistic Variables Set are defined in Fig. 4.

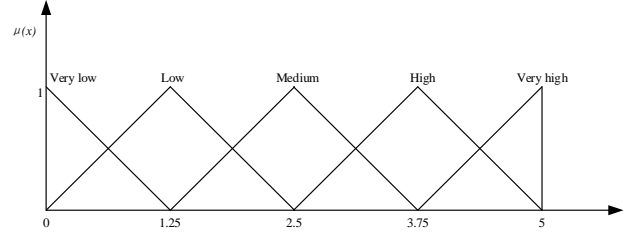


Fig. 1 Membership Functions of TFNs of Linguistic Variables Set

As depicted in Fig. 4, the evaluation value of criteria which represented by Linguistic Variables can be further transform into TFNs. However, difficulties still remained when assessors try to determine which Linguistic Variable should be assigned to specific evaluation objects. To help and also constrain the objective judgments of assessors, semantic grading constraints are proposed in case of determining the Linguistic Variables.

Take Machinery Automation (MA) criterion for example, as we know, its maturity levels are correlated with key features knowledge which could be synthesized by cognition on implementation experiences and practices. Hence, these knowledge can be transformed to semantic constraints which help to determine Linguistic Variables  $L(v)$ . Then,  $L(v)$  can be represented by TFNs. As illustrated in Table 2.

Table 2

The Semantic Grading Constraints of Machinery Automation (MA)

Semantic Constraints	$L(v)$	TFN
Almost all manufacturing processes are automatic	Very high	(3.75, 5, 5)
Large scale of manufacturing processes are applied automatic machinery	High	(2.5, 3.75, 5)
Key processes are deployed with machine tools and robotics, etc	Medium	(1.25, 2.5, 3.75)
Parts of work stations are half-automatic	Low	(0, 1.25, 2.5)
Most of manufacturing processes are handled manually	Very low	(0, 0, 1.25)

Using the same method, the semantic constraints of other criteria can also be established which further mapped to TFNs. By synthesizing the weight of and the value (TFNs) of criteria, the final maturity of CPSMM is achieved.

$$M_{CPSMM} = \sum_{i=1}^n w_i \cdot v_i, \quad (10)$$

where:  $M_{CPSMM}$  = the maturity of CPSMM represented by TFN;  $w_i$  = the importance weight of criterion;  $v_i$  = the value of criterion represented by TFN. The  $M_{CPSMM}$  calculated

from the formula (10) is still a triangular fuzzy number (TFN) which cannot measure and evaluate the final maturity clearly. So the comparison between the  $M_{CPSMM}$  and the TFNs of the semantic variable  $L(v)$  are needed to translate the comparison result into the final evaluation semantics.

According to the comparison rules of the TFNs proposed by literature [22], compare the two fuzzy number  $A_1 = (l_1, m_1, u_1)$  and  $A_2 = (l_2, m_2, u_2)$ , and the followings are defined:

$$V(A_1 \geq A_2) = 1, \quad \text{iff } m_1 \geq m_2,$$

$$V(A_2 \geq A_1) = \text{hgt}(A_1 \cap A_2) = \frac{(l_1 - u_2)}{(m_2 - u_2)} - (m_1 - l_1),$$

where:  $V \in (0, 1)$ , which represents the comparison credibility of the TFNs and can be converted to a percentage.

Then the final evaluation semantics can be described as:

The CPSMM maturity  $L(v)$  of this workshop is  $[v]$ .

#### 4. Illustrative example

From 2015, China has started its “China Manufacturing 2025” strategy to promote Smart Manufacturing paradigm. Since then, some leading manufacturers have engaged in CPS researches and implementations especially in shop floor level. In this research, the proposed approach is applied in a gear manufacturing shop floor located in a coastal province of China to demonstrate the calculating procedure of CPSMM. In order to reduce labor and improve quality and efficiency, the workshop made intelligent update of the existing production conditions, mainly including: a new intelligent CNC machining machine, multi-industrial robot assembly workstations, an AGV car for the logistics transportation in the workshop, the industrial wired network to realize the interconnection of the processing equipment, the wireless sensor network based on ZigBee to monitor the environment such as the temperature, the noise in the workshop as well as the application of MES, APS, SCADA system for workshop process management and control, and online equipment testing for quality control.

The traditional qualitative evaluation showed that the company's workshop after updating was of a higher de-

gree of smart maturity, but failed to evaluate the specific refined indicators. Based on the proposed method in this paper, the shop maturity is reevaluated, whose process is as follows.

1. Calculate the CPSMM criteria weights.

To demonstrate the group-AHP method of calculating key criteria weights, experts group G is established containing 3 specialists from Manufacturing Technology, Information and Communication Technology, to Enterprise Management. The Pairwise Compare Matrixes (PCMs) are constructed by experts respectively using 1-9 scale compare method [20].

By STEP 1-STEP3 in Section 3.1, the group PCM  $C^G$  is synthesized as follows:

$$C^G = \begin{bmatrix} 1.00 & 1.44 & 0.79 & 1.06 & 0.79 \\ 0.69 & 1.00 & 0.94 & 1.44 & 1.26 \\ 1.26 & 1.06 & 1.00 & 1.59 & 1.26 \\ 0.94 & 0.69 & 0.63 & 1.00 & 1.06 \\ 1.26 & 0.79 & 0.79 & 0.94 & 1.00 \end{bmatrix}.$$

According to STEP 4-STEP 5, eigenvector  $W$ , eigenvalue  $\lambda_{max}$  and CR are calculated as:

$$W = (0.200, 0.207, 0.239, 0.167, 0.187)^T,$$

$$\lambda_{max} = 5.071,$$

$$CR = 0.016 < 0.1.$$

Because  $CR = 0.016 < 0.1$ , then  $W$  can be regarded as importance weights vector of criteria, as illustrated in Table 3.

Table 3

Importance weights of key criteria

Criteria	Sensibility	Interactivity	Automation	Flexibility	Reliability
Weight	0.200	0.207	0.239	0.167	0.187

Using the same procedure, the importance weights of secondary criteria of is calculated. The final weights of indicators of CPSMM are then calculated by STEP 6 in Section 3.1.

2. Measure indicators with TFNs

As proposed in Section 3.2, the value of indicators

is measured by linguistic variables during assessment process through questionnaires and field studies. The linguistic variables are then transformed to TFNs with the guide of semantic constraints. Indicators' values of target shop floor are given in Tab 4, where  $v_i$  is the value of criterion  $i$  represented by TFN,  $w_i$  is the importance weight of criterion  $i$ .

Table 4

Values and global weights of CPSMM indicators

Indicators of CPSMM	$v_i$			$w_i$
	$l$	$m$	$u$	
Process Sensibility (PS)	1.25	2.5	3.75	0.084
Equipment-State Sensibility (SS)	2.5	3.75	5	0.070
Environment Sensibility (ES)	3.75	5	5	0.046
Field Networkability (FN)	2.5	3.75	5	0.068
Machine - Machine Communication(MMC)	1.25	2.5	3.75	0.035
Human -Machine Collaboration (HMC)	0	1.25	2.5	0.043
System - System Integration (SSI)	1.25	2.5	3.75	0.060
Machinery Automation (MA)	3.75	5	5	0.067

Indicators of CPSMM	$v_i$			$w_i$
	$l$	$m$	$u$	
Logistics Automation (LA)	2.5	3.75	5	0.050
Process Planning and Scheduling (PPS)	2.5	3.75	5	0.062
Coordination Control (CC)	0	1.25	2.5	0.060
Cell Modularity (CM)	1.25	2.5	3.75	0.028
Component Re-configurability(CR)	1.25	2.5	3.75	0.038
Tooling Flexibility (TF)	0	1.25	2.5	0.048
Process Adaptability (PA)	1.25	2.5	3.75	0.052
Equipment Maintenance (EM)	3.75	5	5	0.041
Malfunction Diagnosis (MD)	2.5	3.75	5	0.034
Quality Assurance (QA)	3.75	5	5	0.050
Cyber Security(CS)	1.25	2.5	3.75	0.062

The final maturity of the target shop floor then is calculated by formula (10):

$$M_{CPSMM} = (1.93, 3.18, 4.17).$$

As defined in Section 3.2, the triangular fuzzy number of " $L(v) = \{high\}$ " is TFN=(2.5,3.75,5). According to the TFN comparison method proposed in Section 3.2, the credibility of  $M_{CPSMM} \geq H$  is:

$$V(M_{CPSMM} \geq H) = hgt(H \cap M_{CPSMM}) = 0.746.$$

That is, the CPSMM maturity of this workshop is 74.6% of high level.

The maturity of the CPS in the workshop is close to the High level from the semantic maturity evaluation, due to the equipment update, automation level improvement, the enhancement of sensing/detection capabilities and some refinement indexes (Machinery Automation (MA), Environment Sensibility (ES), and Quality Assurance (QA)). While, there are still some indexes with lower level in Human-Machine Collaboration (HMC), Coordination Control (CC), and Tooling Flexibility (TF). So it is suggested for the workshop that the AR/MR technology be applied to improve the interactive capabilities of Human and Machine, the intelligent algorithms such as reinforcement learning be introduced to improve the coordination control capability and the modular tooling be used to improve the tooling flexibility.

## 5. Conclusions

Assessing the CPS maturity in discrete shop floor gives enterprises a feasible approach to be aware of the implementation status thereby to improve its weak aspects. This paper presents a maturity model of CPS in discrete shop floor level named CPSMM which contains 5 aspects and 19 indicators. Different from the existing maturity models, the CPSMM model introduced group AHP method to assign the importance weights of indicators, and then the linguistic variable and TFNs are defined and synthesized to represent the value of indicators quantitatively with the guide of semantic constraints. At last, the above model is applied in a gear manufacturing shop floor located in a coastal province of China to demonstrate the procedure of

the given approach.

The further research will focus on the synthesis of different methods combine with the proposed maturity model to achieve better result of assessment. In addition, An Extensible architecture for the decision support system based on the given model needs to be construct to simulate and compare different implementation plan during CPS introduction.

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## Statement

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#### EVALUATING THE MATURITY OF CPS IN DISCRETE MANUFACTURING SHOP-FLOOR: A GROUP AHP METHOD WITH FUZZY GRADE APPROACH

#### S u m m a r y

Discrete manufacturing faces challenges to improve quality and efficiency, reduce labour and costs, as well as the shifting market from customized manufacturing to short-series production, just to name a few. CPS which combines physical world and cyber world is a key technology of coping these challenges particularly in the shop floor level. However, due to its complexities and heterogeneities, CPS development and implementation in discrete manufacturing field is still in rudimentary phase which requires feasible methods to evaluating the maturity of current system. This paper proposes an evolution process of CPS in discrete manufacturing which can be characterized by two-dimensional perspectives concerning MT (manufacturing technology) and ICT (information and communication technology) elements. A maturity model (CPSMM) is presented to conceptualize the maturity of CPS implementation process in discrete manufacturing shop floor. The importance weights of indicators in the maturity model are acquired based on AHP with group decision. A semantic grading approach is proposed to guide and constrain accessing process which allows using triangle fuzzy numbers. Procedures and algorithms on calculating CPS-AHP are given and applied in a mechanical shop floor for illustration.

**Keywords:** CPS, maturity, shop floor, AHP, Fuzzy.

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